

Can you put a price on peace of mind?

Don't take chances

Do it once

Do it right

Do it safely



Why use an NFRC Member?

How to successfully select and work with an NFRC member:

- ✓ Get multiple quotes
- ✓ Check references of comparable projects
- ✓ Explore their knowledge
- ✓ Confirm their current membership by visiting the nfrc.co.uk website or contacting the NFRC helpline



NFRC
31 Worship Street
London, EC2A 2DY
020 7638 7663
helpdesk@nfrc.co.uk
www.nfrc.co.uk

NFRC is a registered trademark

MRK005 v2.0 02/2020

Why NFRC

NFRC actively ensures that all members offer high standards of workmanship and sound business practice through a strict code of practice and vetting procedure. This includes site inspections and adhering to industry standards—many of which are incorporated into Government regulations.



About the NFRC

The NFRC is the UK's largest roofing trade association with a history spanning over 125 years and representing almost 1,500 roofing contractor companies.

As proud members of the NFRC we are kept up to date on the latest standards and technical advice to ensure all our works are installed to a quality that meets or exceeds the relevant legislation and safety requirements; ensuring our clients are satisfied with the completed work.

Did you know?

Did you know that you (The Client) have a duty under the Construction Design and Management (CDM) 2015 Regulations where you must appoint the correct people to undertake the works?

How do you ensure that you do this?

Appoint an NFRC approved contractor.



Why an NFRC Approved Contractor?

To be an NFRC Approved Contractor we must have suitable insurances to cover our works, the building that we are working on, our operatives and members of the public.

- ✓ Previous projects undertaken by ourselves have been inspected by the NFRC to ensure that they were technically correct and to the right quality standard.
- ✓ We are independently audited on a regular basis by the NFRC.
- ✓ We have demonstrated a satisfactory trading record to the NFRC, including financial stability.
- ✓ Once appointed, all the requirements of the CDM 2015 Regulations will automatically pass from you (The Client) to ourselves
- ✓ We have suitable knowledge and training to undertake these responsibilities.
- ✓ We will comply with all relevant Health and Safety Legislation to undertake the works safely.
- ✓ All risks involved with the works will be adequately assessed, communicated and reduced (where practicable) prior to works commencing.
- ✓ We will adhere to the NFRC Code of Practice at all times (see opposite).
- ✓ In the unlikely event that something goes wrong, we need to comply with the procedures outlined within the Code of Practice.
- ✓ If a dispute ever arises the NFRC has a free dispute resolution service to quickly resolve the issue.
- ✓ The NFRC has a dedicated free help line which you (The Client) can call at any time during normal office hours.

For more advice
Call the NFRC Help Desk
on **020 7638 7663**
or email
helpdesk@nfrc.co.uk

NFRC Members Code of Practice

The Code of Practice is a mandatory membership commitment given by members of the NFRC. Each member is expected to meet ethical standards when conducting business with their customers. It covers:

- Quality & Standards
- Integrity
- Transparency & Openness
- Safeguarding & Data security
- Discriminatory conduct
- Fair Competition

To read the Code of Practice in full online, visit nfrc.co.uk/cop